

#### REQUEST FOR PROPOSAL

#### **Strategic Planning Consultant Services**

Proposals are to be submitted to Reception prior to: 3:00 PM (15:00 hours) Pacific Time on January 25<sup>th</sup>, 2019 to the attention of:

Patti Rear, Deputy Corporate Officer
District of Sooke
2205 Otter Point Road
Sooke BC, V9Z 1J2

#### **Submission Details**

- a. Two (2) copies of the response are to be in sealed envelopes or packages marked with the Respondent's Name and marked "Strategic Planning Consultant Services". Electronic copies can be submitted to corp@sooke.ca. Faxed submissions will be rejected. Proposal submissions should be limited to no more than 25 pages total. A proponent may submit more than one proposal.
- b. The District reserves the right to cancel this Request for Proposal for any reason without any liability to any proponent or to waive irregularities at their own discretion.
- c. The District reserves the right to reject any or all proposals and to accept the proposal deemed most favorable to the interests of the District.
- d. The District will not entertain any claims for costs related to the preparation and/or presentation of the proposals.
- The District is NOT contractually bound to any matters until such time as the
  District has negotiated a separate contract that is totally independent of the RFP
  process.

\*PROPOSALS WILL NOT BE OPENED IN PUBLIC\*





Phone: (250) 642-1634

email: info@sooke.ca

Fax: (250) 642-0541

website: www.sooke.ca

# 1. Project Scope

#### A. Background

The District of Sooke is seeking proposals from qualified strategic planning consultants to facilitate strategic planning sessions and develop a comprehensive four-year strategic plan for the period 2019-2022. The Strategic Plan will define a long-term vision for the District with clearly defined priorities for the next four (4) years.

The successful consultant must have strategic planning experience and have a strong understanding of local government. The consultant must be able to facilitate the planning process, actively engage council members, staff and stakeholders to help create a realistic Plan that is clear, concise, actionable and measurable. Council, District staff and stakeholders will be engaged in a consultative process.

#### B. Background

The District of Sooke is a rapidly-growing ocean-side community of over 13,000 (2015 census) located 40 km from downtown Victoria on the west coast of Vancouver Island. Sooke has a rural atmosphere, with many comforts of city life. The community is serviced by its own fire department (two halls), RCMP services, School District #62, a recreational facility, museum, Chamber of Commerce, the Vancouver Island Regional Library and many volunteer community organizations.

The District has a wide range of businesses across multiple sectors, including professional and tourism-based services including construction, retail, health care, vet services, food services, and arts and entertainment. Sooke is also surrounded by nature and affords its residents an abundance of outdoor recreational activities.

The strategic plan will set the broad direction for the organization moving forward over the next four years. The plan is not intended to be a detailed analysis of programs and/or projects or operational plans, rather a plan for the District of Sooke's Council to achieve the community vision and to meet achievable targets within this term.

#### C. Scope of Work

The selected consultant will work with the District of Sooke to facilitate Council and Staff engagement sessions to create a strategic plan defining the District's vision and guiding principles, develop medium-term objectives/priorities and short-term strategies/action plans with realistic timelines.

Performance measures, indicators or deliverables should also be included wherever possible to ensure that progress can be reviewed, monitored and reported back to the community.

The consultant will be required to facilitate a series of inclusive and interactive group engagement meetings that gather input in a prioritized manner with:

- a) Council,
- b) Staff or other community partner(s),
- c) Stakeholders, and
- d) Public.



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Other potential forms of data collection or engagement might include the use of survey or other similar tools. Consultants are encouraged to put forth the most effective and efficient method of developing such a Plan in their proposal.

#### D. Deliverables and Outcomes

This project will be a collaborative process between the consultant, Council and staff. The primary contact will be Mayor Maja Tait.

The main deliverable is a four-year strategic plan. The plan must highlight objectives and strategies grouped into areas, with action plans and timelines, potential challenges/issues, funding and/or resources required, and include performance measures/indicators where possible.

Other deliverables that must be included during the process or as a part of the strategic plan project proposal requirements are:

- a) Council and staff engagement session
- b) Engagement session with stakeholders
- c) Summary of sessions
- d) Regular updates on project progress
- e) The Strategic Plan document

The final document must be branded as District of Sooke documents (with logo) and become the property of the District. The strategic plan drafts and final document may include the phrase, prepared by your company.

The strategic plan should be accompanied by all supporting material in such a manner that the District takes ownership of the plan and carry on with its development as time progresses.

Delivery of a final report will be four (4) weeks from the first strategic planning session. The estimated start will be mid-February 2019.

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### 2. Instructions to Proponents

Only complete submissions will be accepted. Partial submissions will not be considered. Submissions may be revised by written amendment, delivered to the location set out for delivery of submissions, before the Closing Date.

email: info@sooke.ca

Should the proponent consider additional services and materials appropriate, it should be recommended in their proposal. The Proponent is to cost these additional items separately.

Two (2) copies of the response is to be in sealed envelopes or packages marked with the Respondent's Name and marked "Strategic Planning Consultant Services". Electronic copies can be submitted to <a href="mailto:corpservs@sooke.ca">corpservs@sooke.ca</a> with the same subject title as above and will be acknowledged. Faxed submissions will be rejected. Proposal submissions should be limited to no more than 25 pages total.

The Proposal shall include a **Proposal Form** (See Schedule 2) signed by a person authorized to legally bind the Proponent to the statements made in the Response to this RFP.

#### A. Alternate Proposal

One alternate Proposal may be submitted per Proponent. If an alternative Proposal is offered, the Proposal should be submitted separately in the same format as the initial Proposal. While the District of Sooke is not obligated to accept any alternatives, all suggested alternatives will be considered during the evaluation process.

# 3. Communications and Enquiries

All enquiries regarding this RFP are to be directed in writing via email prior to 2:00 pm (14:00 hours) on January 25, 2019. Questions submitted after this time will not be answered. Information obtained from any other source is not official and should not be relied upon. Enquiries and responses will be recorded and may be distributed to all Proponents at the District of Sooke's option.

Patti Rear

Email: prear@sooke.ca

#### A. Addenda

The District will post an electronic copy of written addenda on the District of Sooke's website at <a href="http://sooke.ca/municipal-hall/documents-forms/tenders-and-rfps/">http://sooke.ca/municipal-hall/documents-forms/tenders-and-rfps/</a> and on BC Bid if the District determines that an amendment is required to this RFP. Each addendum will be incorporated into and become part of the RFP. No amendment of any kind to the RFP is effective unless it is contained in a written addendum issued by the District.

#### B. Examination of Contract Documents and Site

Proponents will be deemed to have carefully examined the RFP, including all attachments, Schedules, the Contract and the Site (as applicable) prior to preparing and submitting a Proposal with respect to all facts which may influence the Proposal.



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#### C. Error in Proposal

No proposal shall be altered, amended, or withdrawn AFTER the closing date and time of the RFP. Negligence on the part of the Proponent in preparing the Proposal confers no right for withdrawal of the Proposal after it has been opened.

While the District has made considerable efforts to ensure an accurate representation of information in each respective RFP, the information contained in the RFP is supplied solely as a guideline for the Proponent and is not necessarily comprehensive or exhaustive. Nothing in a District RFP is intended to relieve the Proponent from forming their own opinions and conclusions in respect of the matters addressed in the RFP.

#### D. Withdrawal of Proposals

The Proponent may withdraw their Proposal at any time **PRIOR TO** the Proposal Closing Time by submitting a written withdrawal letter to the District's Corporate Services Department and the Proposal will be returned.

#### E. Ownership of Proposals

All Proposals, including attachments and any documentation, submitted to and accepted by the District in response to this RFP become the property of the District.

#### F. Opening of Proposals

Proposals will **NOT** be opened in public.

#### 4. Fees

The fee for the work is to be submitted via the Proposal Form. Any anticipated expenses are to be included in the Proposal Form. The fee proposed will be considered the maximum upset fee by the District, and any expenditures beyond that amount will require approval by the District and will only be considered for increases in the scope of work proposed by or agreed to in advance by the District.

# 5. Payment

Payment for the work will be made upon completion of the project, satisfactory to the District.

#### 6. Evaluation and Selection Criteria

The Request for Proposal is used to select a Proponent, who will have demonstrated a capability to commence and complete the work described within the time frame specified and according to the following criteria, provided that this list is not exhaustive, or set out in any particular order of priority.



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Proposals shall be evaluated to determine the best value offered to the District using the following criteria:

email: info@sooke.ca

- The Respondent must have or be able to have, prior to commencement of the project, a valid and current District of Sooke Business Licence.
- The Respondent's business and technical reputation and capabilities and the experience of its personnel.
- The Respondent's strategy to deliver the Project on or ahead of schedule, and experience and reputation in delivering similar projects on or ahead of schedule.
- The value for price of the proposed project.
- Proposal is clear and logical and shows value for money to the District and demonstrates capabilities that make his/her services uniquely qualified to provide the requested services including any innovative approaches successfully used with other clients.

# 7. Negotiation

By submitting a Proposal, a Proponent accepts that a contract may be concluded upon notification by the District with the Proponent. The District reserves the right to negotiate. If the parties, after having bargained in good faith, are unable to conclude a contract, the District and the Proponent will be released without penalty or further obligations other than any surviving obligations regarding confidentiality and the District may, at its discretion, contact the Proponent of the next best rated Proposal and attempt to conclude a contract with it, and so on until a contract is concluded.



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#### 8. General Terms and Conditions

#### A. Right of the District to Cancel the RFP Process

The District is not bound to select a preferred Proponent or accept any Proposal and reserves the right in its sole discretion to postpone or cancel this RFP at any time for any reason whatsoever in accordance with the District's judgement of its best interest and to proceed with the Services in some other manner separate from this RFP process.

#### B. Acceptance and Rejection of Proposals

This RFP does not commit the District, in any way, to select the preferred Proponent, or to proceed to negotiations for a contract, or to award any contract.

The District reserves the right to:

- i. Accept a Proposal which is not the lowest priced;
- Reject any and all Proposals, including without limitation the lowest priced Proposal, even if the lowest priced Proposal conforms in all aspects with the RFP;
- iii. Reject any Proposal at any time prior to execution of an Agreement;
- iv. Assess the ability of the Proponent to perform the contract and may reject any Proposal where, in the District's sole estimation, the personnel and/or resources of the Proponent are insufficient;
- v. Amend or revise the RFP by Addenda up to the specified closing date and time;
- vi. Reduce the Scope of Services required within the RFP and negotiate the price to reflect such change after award of an Agreement; and
- vii. Award an Agreement to the Proponent other than the one with the most points, if, in its sole determination, another Proposal is determined to be the Best Value to the District, taking into consideration the price and evaluation criteria of the RFP.

Under no circumstances shall the District be obligated to award an Agreement solely on the basis of proposed price.

The District may accept or waive a minor and inconsequential irregularity, or where applicable to do so, the District may, as a condition of acceptance of the Proposal, request a Proponent to correct a minor or inconsequential irregularity with no change in the Proposal.

The determination of what is or is not a minor or inconsequential irregularity, the determination of whether to accept, waive, or require correction of an irregularity and the final determination of the validity, will be the sole discretion of the District of Sooke.





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#### C. No Claim for Compensation

Proposals, and for any meetings, negotiations, or discussions with the District or its representatives and consultants, relating to or arising from this RFP. The District and its representatives, agents, consultants and advisors will not be liable to any Proponent for any claims, whether for costs, expense, losses or damages, or loss of anticipated profits, or for any other matter whatsoever, incurred by the Proponent in preparing and submitting a Proposal, or participating in negotiations for a Contract, or other activity related to or arising out of this RFP. Proponents agree that by participating in the RFP process, and or submitting a Proposal, they have no claim for compensation.

#### D. No Contract

By submitting a Proposal and participating in the process as outlined in this RFP, Proponents expressly agree that no contract of any kind, if formed under, or arises from this RFP, exists prior to the signing of a formal written Contract.

#### E. Conflict of Interest

Proponents shall disclose in their Proposals any actual or potential Conflict of Interest and existing business relationships it may have with the District, its elected officials, appointed officials or employees.

#### F. Business License

The successful Proponent will be required to hold a valid District of Sooke business license for the duration of the project. The Proponent will be required to produce a copy of the business license on or before commencement of the project.

#### G. Solicitation of Council Members and District Staff

Proponents and their agents will not contact any member of the District Council or District Staff with respect to this RFP, other than the District Representative named in this document or authorized by Development Services, at any time.

#### H. Confidentiality and Freedom of Information

The District will retain all Proposals and they will not be returned to the Proponent. All submissions will be held in confidence by the District. The District is bound by the *Freedom of Information and Protection of Privacy Act* (British Columbia) and all documents submitted to the District will be subject to provisions of this legislation.

All of the information contained within the RFP, including supplementary information provided electronically, is for the exclusive use of the Consultant team for the RFP preparation purposes only and is not to be made publicly available in any manner. The Consultant team shall not discuss this project with any member of the public at any time, for any reason whatsoever, without the prior written approval of the District of Sooke.



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#### I. General Services Agreement

A General Services Agreement will be required between the District of Sooke and the successful proponent.

email: info@sooke.ca

#### J. Sub-Consulting

Using a Sub-Consultant is acceptable provided the Sub-Consultant is clearly identified in the Proposal. This includes a joint submission by two Proponents having no formal corporate links. However, in this case, one of these Proponents must be prepared to take overall responsibility for successful performance of the Contract and this should be clearly defined in the Proposal.

Sub-consulting to any firm or individual who's current or past corporate or other interests may, in the District's opinion; give rise to a conflict of interest in connection with this project will not be permitted. This includes, but is not limited to, any firm or individual involved in the preparation of this Request for Proposal.

Where applicable, the names of approved Sub-Consultants listed in the Proposal will be included in the Contract. No additional Sub-Consultants will be added, or other changes made, to the list in the Contract without written consent of the District's Corporate Officer.

#### K. Insurance

Except as may be otherwise expressly approved by the District in writing, the Proponent will, without limiting its obligations or liabilities herein and at its own expense, provide and maintain the following insurances with insurers licensed in British Columbia and in forms and amounts acceptable to the District:

- i. Professional Liability Insurance (Errors and Omissions) coverage of a minimum of \$500,000 per occurrence, \$1,000,000 aggregate.
- ii. Comprehensive Liability Insurance with not less than \$5,000,000 coverage per occurrence, together with a Standard Non-Owned Automobile Liability. The District must be named as an additional insured on this policy and the policy shall contain a cross-liability clause.
- iii. The successful consultant must also provide the District with a certificate issued by the insurer(s) as evidence of the coverage required on or before commencement of the project.
- iv. Each policy of insurance required under this agreement shall be maintained during the continuance of this agreement and shall not be capable of cancellation unless 30 days' notice is first given to the District.
- v. The successful consultant must ensure that every sub-consultant provides and maintains insurance substantially in accordance with the requirements of this agreement. The successful consultant shall be as fully responsible to the District for acts and omissions of sub-consultants and of persons employed directly or indirectly by them as for acts and omissions of persons directly employed by the consultant.

The foregoing insurance shall be primary and not require the sharing of any loss by any insurer of the District.



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The successful Proponent shall provide the District with evidence of all required insurance prior to the commencement of the Services. When requested by the District, the Proponent shall provide certified copies of required policies.

email: info@sooke.ca

#### L. Safety

The successful Proponent shall:

- i. Hold a valid WorkSafe BC registration number for the duration of the project.
- ii. Produce a copy of a WorkSafe BC registration number on or before commencement of the project.

#### M. Time is of the Essence

Time is of the essence for the Contract, if awarded.

#### N. Governing Law

This agreement shall be governed by the laws of the Province of British Columbia.

#### O. Local Preference

Preference will be given to Proponents located within the region of Sooke where quality, service, and price are equivalent. This will include any of the Proponent's proposed subconsultants, if applicable.

#### P. Litigation Clause

The District may, in its absolute discretion, reject a Proposal submitted by a Proponent, if the Proponent, or any officer or director of the Proponent is or has been engaged either directly or indirectly through another corporation in legal action against the District, its elected or appointed officers and employees in relation to:

- i. Any other contract for works or services; or
- ii. Any matter arising from the District's exercise of its powers, duties; or functions under the *Local Government Act, Community Charter* or another enactment,

within five years of the date of this Request for Proposal.

In determining whether to reject a Proposal under this clause, the District will consider whether the litigation is likely to affect the Proponent's ability to work with the District, its consultants and representatives and whether the District's experience with the Proponent indicates that the District is likely to incur increased staff and legal costs in the administration of a Contract if it is awarded to the Proponent.



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# 11. Closing Date for Proposals

The closing date for proposals will be **3:00 pm (15:00 hours) local time, January 25, 2019.** All proposals must be clearly marked with the name and address of the proponent and the 'Request for Proposal' title. Proponents are responsible for ensuring that digital and courier delivery occurs within the deadline. Late proposals will not be accepted and will be returned to the proponent unopened.

#### Schedule 1

Risk Management Policy (one page)



Policy 5.4 File No. 2510-00 October 25, 2004 Amended March 25, 2013

# Risk Management-Contract Services Policy

- 1. Any person or organization that contracts with the District of Sooke to provide services to or on behalf of the District must provide proof to the District that the following *minimum* requirements have been met:
  - a) proof of liability insurance coverage with a minimum value of \$5,000,000;
  - certificate indicating that the individual or organization has an active WCB account that covers any and all persons who will be providing contracted services to or for the District of Sooke; and
  - c) proof of applicable credentials.
- 2. Copies of the above documentation must be received prior to the commencement of services.
- 3. The document submitted for insurance coverage must indicate the type of coverage and expiry date.
- 4. Preference is for the District of Sooke to be named as an additional insured in the liability insurance document.

Note: An individual contracted to provide coverage for the following positions is not covered by the District's error and omissions policy:

Chief Administrative Officer Corporate Officer Director of Finance Municipal Engineer Municipal Planner Building Official



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# Schedule 2

Proposal Form (4 pages)



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# District of Sooke Request for Proposal 2019-2022 Strategic Plan

# **Proposal Form**

**Proposal Submission:** 

•						
Project:	2019-2022 Strategic Plan					
Project No.:	1790-20					
Date:						
Submitted by:						
	(Name of Company)					
	(Address)					
Email:		Telephone:	(	)		
Name of Bidder:						
Signature:						

#### **Contract Price:**

Having examined all matters referred to in the Scope of Work prepared by the District of Sooke for the Scope of Work, we, the undersigned, hereby offer to enter into a Contract to complete the Scope of Work for the price of:

	Price
	(Excluding taxes)
Please provide a LUMP SUM cost for the Scope of the Work	\$
• 	Excluding
	GST



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# District of Sooke Request for Proposal 2019-2022 Strategic Plan

Rates are in Canadian funds which include the supply of all the products, all labour and materials, services, equipment, overhead and profit, and represent the entire cost to the Owner for the completion of the Work. All applicable Federal and Provincial taxes and duties excluding Goods and Services Tax (GST) are included in the Rate.

We agree that if the District orders us in writing to perform extra work which is not reasonably inferable from the specifications as being part of the Work, we will perform the same and shall be paid therefore in accordance with the terms of the General Conditions applicable to Changes and Extra Work. We agree that the District may delete from the Contract a portion or portions of the Work provided such deletion is not for the purpose of allowing someone else to perform the deleted portion during the Contract Time.

Contractor Numbers and Status:	
Our District of Sooke (or Intermunicipal) Business License Number:	
Our Worker's Compensation Registration Number:	
State whether you are able to meet the insurance requirements:	YES/NO



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# District of Sooke Request for Proposal 2019-2022 Strategic Plan

#### Notification:

If notified in writing by the District of acceptance of this Proposal within the specified acceptance period after the Proposal closing date, we shall:

- a. Provide, prior to commencing work, certified copies of insurance called for in the Proposal Documents;
- b. Provide our Worker's Compensation Registration Number and a current Worker's Compensation Clearance Letter;
- c. Supply our District of Sooke Business License Number or approved equivalent; and
- d. Enter into and execute a General Services Agreement for the Work.

email: info@sooke.ca

#### References:

Please submit at least three references for projects similar in scope and value. Note that additional pages outlining this portion of the Proposal may be included with your submission.

Date of Contract	Business Name	Contact Name	E-mail	Telephone Number

Guarantees & Warranty:	
State all guarantees and warranties being offered.	



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# **District of Sooke – Request for Proposal** 2019-2022 Strategic Plan

If you will be using sub-contractors for the Work please provide their business name, contact names phone numbers and aspect of the Work they will perform.		
Authorization:		
A person authorized to sign on behalf of the I response to this Request for Proposal should	Proponent; to agree to all statements made in complete and sign this section.	
the acknowledgement and receipt of addendation of this Offer we agree to all the terms and corrany inconsistent provisions in our Submission	to the above-referenced Request for Proposal, with a through Through submission nditions set out in the RFP and have agreed that n will be as if not written and do not exist. We have Proposal, and we agree to holding the stated osal Form.	
We agree to hold this offer open for acceptar	nce by the District of Sooke fordays.	
Signature:	Legal Name of Contractor:	
Printed (Full) Name:	Address:	
Title:		
Date:		
E-mail:		
Contact Phone Number(s):		